Eric ABUI

Tel: +1 825-461-8343 | drericnti@yahoo.fr | System Integration Analyst

PMP, Agile enthusiast

Profile

- Over 10 years of experience in Infrastructure Engineering, with a strong understanding of network and system administration principles
- Led as Team Lead and Project Engineer in over 10 large-scale projects across telecommunications careers in the Middle East, ranging from $10 million to $900 million USD, contributing to the regional PMO successes.
- Played a pivotal role in surveying, planning, and designing network infrastructure, collaborating with stakeholders, engaging clients, and executing IP and MPLS configurations, ensuring seamless deployment
- Integrated and maintained Single Sign-On (SSO) solutions, enhancing secure authentication and improving user experience across various platforms and applications.
- Managed and supported Secure File Transfer Protocol (sFTP) systems, ensuring secure, reliable, and compliant data transfers between internal and external stakeholders.
- Hands-on experience with Cisco routers and switches, including in-depth knowledge of BGP and OSPF routing protocols, ensuring robust network configurations and optimizations.
- Proficiently engaged with infrastructure featuring Cisco ACI, DNA architectures and WAN optimization, acquiring comprehensive exposure and adeptness with these advanced technologies.
- Administered firewall platforms such as Fortinet, Palo Alto, and Cisco ASA, along with expertise in load balancers like F5 and NetScaler.
- Demonstrated robust command of the ITIL framework, spanning change and incident management, product life cycle oversight, network assurance, and emergency recovery, showcasing proficiency across multifaceted operational spheres.
- Demonstrating strong project management proficiency, leveraging extensive project delivery experience and PMP certification, coupled with expertise in agile frameworks.
- Robust comprehension of network and systems infrastructures and operational workflows within financial and Internet provider institutions.

COMPÉTENCES EN PROGRAMMATION ET LOGICIEL

- Workflow: Agile, PMP, ITILV4, KANBAN
- Script : Basic Python, Power shell, Linux, Json, Cisco IOS, IOS XR
- ITSM: Moogsoft, ServiceNow, Splunk, pager duty
- Tools & Utilities: JIRA, Git, Putty, SecureCRT, Ansible, Netbrain, Postman, Cisco Prime,
- Protocols: OSPF, BGP, MPLS, HSRP, LACP, NAT,VPC, VXLAN, Multicast, Load balancing, SFTP, HTTP/S, SSL/TLS, API

EDUCATION

- Bachelor in Ingénierie des Communication Engineering (2015)

Université des Sciences et Technologies de Beijing, Beijing

CERTIFICATIONS

- AWS Certified Solutions Architect Associate
- Project Management Professional (PMP)
- Certified Scrum Master (CSM)
- Certified Scrum Product Owner (CSPO)
- Cisco Certified Network Associate CCNA
- Cisco Certified Specialist - Enterprise Core
- ITILv4

EXPÉRIENCES PROFESSIONNELLES

Royal Bank of Canada, Toronto Canada 2021-2024

Infrastructure and Traffic Visibility: Orchestrated and managed infrastructure to ensure seamless network performance and visibility across diverse platforms.
Data Accessibility: Oversaw systems to guarantee reliable access to critical data for financial applications.
System Maintenance: Conducted regular system updates, troubleshooting, and optimizations to maintain performance and minimize downtime.
Security Standards Compliance: Ensured alignment with industry security standards, safeguarding sensitive financial data and applications.

(Saudi Telecom, Bahrain Telecom, Zain Kuwait …) Project support, Bahrain
2015-2020

Junior Network Engineer: Started my career, gaining hands-on experience in network setup, troubleshooting, and maintenance.
Project Engineer: Progressed to managing multiple projects, overseeing all phases from inception to closure.
Team Lead: Led a team of 7 cross-functional members, focusing on:
- Change management to ensure smooth transitions during upgrades or migrations.
- Product lifecycle management, optimizing performance and ensuring timely updates.
- Network planning and integration, designing and implementing robust solutions to meet organizational needs.